

# Behavioral Health Provider Organization CCHBC Sample Readiness Assessment

## Instructions

Read and discuss each item. Use your knowledge about your organization to give the item a score of 1, 2, 3, 4, or 5. If you don't know the answer, channel a co-worker who does.

When finished, total your score at the bottom of the page.

## 1. Access and Availability of Services

New or returning consumers can obtain access to appropriate care, within two hours for emergent care, 24 hours for urgent care and no later than 7 days (ideally 1-2 days) for routine care requests.

<b>1. We are Ready for the Future:</b> We have fully addressed this item and we are fully operational.	<b>2. High Readiness:</b> We have done substantial work to achieve the competency described by the item and are close.	<b>3. Moderate Readiness:</b> We have been actively working on this but are not near the finish line.	<b>4. Minor Readiness:</b> We have begun to work on this item but we are still in the early stages of planning and preparation.	<b>5. Not Ready:</b> Our organization has not begun to address this item.

## 2. Mental Health/Substance Use Integration

We have designed our programs to meet the needs of individuals with mental health, substance use and co-occurring disorders. We employ a sufficient number of staff who are dually licensed in mental health and substance use treatment and our process of care addresses the needs of clients with co-occurring disorders in a seamless manner.

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### 3. Care Coordination

We assume the responsibility of coordinating care across settings and providers to ensure seamless transitions for our clients as they navigate the spectrum of health services including acute, chronic, and behavioral health needs.

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### 4. Complex Care Management

We have the proper staffing and training to screen, monitor and manage key health indicators and health risk for our clients with chronic health conditions including diabetes, heart disease, hypertension, and asthma. We work closely with our clients' primary care providers to ensure that our clients receive the right medical care at the right time.

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## 5. Electronic Shared Care Plans

We have the ability to develop an electronic care plan that is shared by all members of the care team including providers within our organization and providers who work for other organizations (primary care clinics, schools, etc.)

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## 6. Prospective Payment

We have the in-house expertise to quickly learn how the CCBHC Prospective Payment System will work and develop a PPS cost report that will calculate per encounter costs and then be able to track actual costs on a monthly basis to ensure that we are managing within the PPS.

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### Total Scores

1. Access and Availability of Services	
2. Mental Health/Substance Use Integration	
3. Care Coordination	
4. Complex Care Management	
5. Electronic Shared Care Plans	
6. Prospective Payment	
Total	